

Roger & Kelli Parsons

In February of 2008, my husband, Roger, ordered the "Polygraph in a Box" from John Grogan at PolygraphAcademy.com. He paid for it immediately and waited patiently for his course to come in the mail. Eventually, he received a 3 ring binder, supposedly 1 of four, in the mail. The remainder of the order did not come in so once again he had to attempt to contact John Grogan. A few months later he received volume 2 and he persistently contacted Grogan. As of this date (11-2008), we have not received the other two volumes. My husband has repeatedly tried to contact Grogan to no avail. If, by chance, he gets a hold of him Grogan gives Roger the runaround with excuses such as "his people aren't doing their job" or "it will be mailed immediately" or "I'll check into it."

Upon further investigation, we have found many websites which chronicle what type of person Grogan is and the type of "business" he runs. We went online to the Better Business Bureau and found that his company's rating is "F". The rating explanation for "F" says "We strongly question the company's reliability for reasons such as that they have failed to respond to complaints, their advertising is grossly misleading, they are not in compliance with the law's license or registration requirements; their complaints contain especially serious allegations, or the company's industry is known for its fraudulent business practices." Accordingly, we filed a complaint with the BBB against this "business."

The thing that is the most disheartening about this matter is the effect it has had on my husband. He was a career police officer and 3 years ago, while on a motorcycle, he got hit by a truck and is now paraplegic. The City fired him for being disabled and he needed to find a new livelihood. He completed his bachelor's degree in criminal justice with an emphasis in law enforcement and decided he wanted to administer polygraph exams. He had high hopes when he ordered this product and that makes this situation and John Grogan especially despicable.

We are speaking out so that hopefully, we can prevent someone else from being victimized by this con man.